

Notes of PPG meeting held on Friday 18th January 2019

In attendance: Ken Smith, Alan Craw, Claus Ritter, Neil Baldock, Yvonne Chubb, Hannah Coleman, Cynthia McCormack

Apologies: Craig Kennady

Item	Action
Complaints	<p>It was reported that 3 complaints had been received by the Practice since the last meeting.</p> <p>All three have been resolved.</p>
Safe Places Scheme	<p>The process to join the safe places scheme the has been started to for all three sites to be officially 'safe places'.</p> <p>A discussion and training will take place at future Quest meeting.</p>
Social Prescribing	<p>Yvonne presented a few ideas for social prescribing.</p> <p>Members were asked to seek out information suitable for possible social prescribing.</p>
Primary and Secondary Care	<p>Alan raised the subject of better integration for primary and secondary care.</p> <p>It was suggested that Dr Pickworth (Child Mental Health) could be approached regarding this subject.</p>
Other PPG's	<p>It was decided that it may be useful to meet with other PPG's.</p>
Date of next meeting	<p>Friday 15th February 2019 at 13.30 to 15.00.</p>