

CHESTERFIELD MEDICAL PARTNERSHIP

Ashgate Medical Practice
Ashgate Manor
Ashgate Road
S40 4AA

01246 232946

Whittington Medical Centre
High Street
Old Whittington
S41 9JZ

Holme Hall Surgery
Wardgate Way
Holme Hall
S40 4SL
01246 211435

www.chesterfieldmedicalpartnership.co.uk

@GPs_at-CMP

Winter 2014



EMBRACING LIFE:

We are delighted to receive support from Embracing Life in the form of state of the art defibrillators for cardiac emergencies and spirometry equipment which integrates with the clinical records system to assist with Chronic Obstructive Pulmonary Disease diagnosis and monitoring.

Embracing Life was a charity that aimed to help those in their local community with heart disease, COPD and cancer.

They applied to the Big Lottery for funding for a relaxation and information centre which was to be based at Ashgate Manor. Unfortunately they were not successful at the final bidding stage. Due to this and lack of committee members they had to make the heart breaking decision to close the charity.

As Chesterfield Medical Partnership had been so supportive of the charity, they decided to donate specialist equipment to them, for the benefit of those people they had been aiming to reach.

Listening to patients!

Following a partially successful trial of a two day drop in phlebotomy clinic system at Whittington, we listened to your feedback and have now reverted the Wednesdays back to an appointment only system.



We wish all our patients a
healthy New Year



DID YOU KNOW?
As well as being able to book a GP or Citizens' Advice Bureau appointment and request your repeat prescription online, you can now access a **BRIEF SUMMARY OF YOUR MEDICAL RECORD** [On line!](#)

Just bring two forms of recognised ID to reception to register!

ELECTRONIC PRESCRIPTIONS



You no longer have to come to the surgery to pick up your paper prescription!

You can nominate a pharmacy convenient for you and we can send your prescription electronically straight there – no need to visit the surgery to collect it.

The way you order your repeat prescription remains the same and we still need 2 working days to process it. (Paper prescriptions are still available if you prefer these.)

Ask at your pharmacy or at the surgery for more information



We bade a fond farewell this Autumn to Dr Tyler and this winter to Jan Buxton.

Jan has been at the surgery for 26 years and was the Practice Manager.

We wish them both a healthy and happy retirement.



We welcome Dr Mandeep Dhillon on a one year contract &

Dr Jo Wallis who is now a permanent member of our highly skilled clinical team

THE FRIENDS AND FAMILY TEST (FFT)

This is a feedback tool that supports the fundamental principle that people who use NHS services should have the opportunity to provide feedback on their experience. It asks people if they would recommend the services they have used and offers a range of responses. When combined with supplementary follow-up questions, the FFT provides a mechanism to highlight both good and poor patient experience. This kind of feedback is vital in transforming NHS services and supporting patient choice.



The feedback gathered through the FFT is being used in NHS organisations across the country to stimulate local improvement and empower staff to carry out the sorts of changes that make a real difference to patients and their care. While the results will not be statistically comparable against other organisations because of the various data collection methods, FFT will continue to provide a broad measure of patient experience that can be used alongside other data to inform service improvement and patient choice.

PLEASE FILL OUT OUR SURVEY AT ANY OF OUR THREE SITES OR PRINT FROM OUR WEBSITE

PHLEBOTOMY CLINICS

Ashgate: DROP IN ONLY

Monday 8am – 1pm

Tuesday 8am – 1pm

Thursday 7.15am – 1.30pm

Holme Hall: DROP IN ONLY

Wednesday 8am – 11am

Whittington: DROP IN ONLY

Thursday 8am – 10.50am

This clinic is upstairs

Whittington: Appointments ONLY

Wednesday Morning