

## CHESTERFIELD MEDICAL PARTNERSHIP

Ashgate Medical Practice  
Ashgate Manor  
Ashgate Road  
S40 4AA

01246 232946

[www.chesterfieldmedicalpartnership.co.uk](http://www.chesterfieldmedicalpartnership.co.uk)

Whittington Medical Centre  
High Street  
Old Whittington  
S41 9JZ

Holme Hall Surgery  
Wardgate Way  
Holme Hall  
S40 4SL

01246 211435

@GPs\_at-CMP

SPRING/SUMMER 2015

### IMPROVING ACCESS TO APPOINTMENTS:



We all know that the NHS is under extreme pressure nationally. At Chesterfield Medical Partnership we are doing all we can to mould our systems to best meet the needs of our practice population.

With this in mind you will start to see a change in the way we book our appointments.

We will be using our highly trained Nurse Practitioners to run clinics. They can diagnose, prescribe and refer patients in the same way as GP's can. They will work alongside the GPs running their own clinics and referring to their colleagues where required.

In order for this system to work, you will find that the Reception team will be asking a standard set of questions (much like the 111 operators do). We want to reassure you that this is not because they are nosey, it is because they need to ensure you are booked with the correct clinician.

To help us help you, please book one appointment for one issue and do not come with a list for a 10 minute appointment.

We anticipate that this revised system will help with the access to appointments.

*Thank you for your co-operation.*

### **WE ARE LISTENING:**

We have once again listened to our patients and simplified our extended opening hours. Due to the popularity of the early morning drop in Phlebotomy sessions, we are to run a weekly session both at Whittington and at Ashgate on Thursday mornings from 7am – see overleaf.

In addition to this, we will be increasing the extended hours we do weekly at Ashgate and dropping the monthly evening session at Whittington.

**So as from 6/7/15 our extended hours will be as follows:**

- **Thursdays at Ashgate and Whittington from 7am**
- **Tuesday at Ashgate only, we will be open until 8:30pm**

**Mondays, Wednesdays and Fridays will remain unaffected.**

We believe that this will make it clearer for all our patients

### **Expanding our services to you – We now host Wellbeing Clinics across all 3 of our practice sites.**

Are you over 16 and do you want help and support to stop smoking, lose weight, become more active or improve your diet? Live Life Better Derbyshire can help **you** to make the changes needed to improve the way you feel now and in the future.

All their friendly staff are fully trained and know how difficult it can be to make changes to the habits of a lifetime, many of them will have made these changes themselves. Best of all the help they provide is **free**.

Anna Harvey the Well Being Worker from Live Life Better runs the following clinics:

Thursday 08:30- 12:30 Holme Hall

Alternate Fridays between Whittington/Ashgate- 1 til 5.

<http://www.dchs.nhs.uk/livelifebetterderbyshire>

**Live  
Life  
Better**  
Derbyshire  
Your way to wellbeing

We recently bade a sad farewell to Dr Grant – she has gone to pastures new to broaden her medical experience



Dr Dhillon has also now left us and we wish her good luck with the impending birth of her baby



In July we are delighted to welcome Dr Helen Tallantyre who will be working with us for a day per week.



We have been successful in a funding bid to secure a Pharmacist. Rachel Smith, who some of you will know as the Pharmacist from Ashgate's Peak Pharmacy, will be running various clinics for prescribing reviews and other medication related issues. She will work alongside the GPs but will hold her own clinics.

**We are really pleased to announce that we have been awarded capital funding to improve our Holme Hall site and ensure it is compliant with new rules and regulations. To undertake this work safely and efficiently we have taken the decision to close the site for 2 weeks later this year. We will publish the date as soon as we confirm everything is in place to commence the work.**

### **THE FRIENDS AND FAMILY TEST (FFT)**

This is a feedback tool that supports the fundamental principle that people who use NHS services should have the opportunity to provide feedback on their experience.

Of those patients who agreed to fill out the form during May 2015:

79.6% said they were either likely or extremely likely to recommend CMP to friends; 7.4% said they were unlikely or extremely unlikely to recommend us. The remaining respondents were neither likely nor unlikely to recommend us or were unsure.



**Positive Comments included: Friendly; helpful; always polite;**

**PLEASE FILL OUT OUR SURVEY AT ANY OF OUR THREE SITES OR PRINT FROM OUR WEBSITE**

### PHLEBOTOMY CLINICS

#### **Ashgate: DROP IN ONLY**

Monday 8am – 1pm

Tuesday 8am – 1pm

Thursday 7am – 1.30 pm

#### **Holme Hall: DROP IN ONLY**

Wednesday 8am – 11am

#### **Whittington: DROP IN ONLY**

Thursday 7am – 9.45am *this clinic is upstairs*

#### **Whittington: Appointments**

Wednesday Morning